

Branch & ATM Locations

Hoboken

621 Washington Street, Hoboken, NJ 07030

Berkeley Heights

555 Springfield Avenue, Berkeley Heights, NJ 07922

Livingston

1 West Mt Pleasant Avenue, Livingston, NJ 07039

Madison

177 Main Street, Madison, NJ 07940

Secaucus

1234 Paterson Plank Road, Secaucus, NJ 07094

Summit

385 Springfield Avenue, Summit, NJ 07901

Upper Montclair

201 Bellevue Avenue, Upper Montclair, NJ 07043

Westfield

184 Elm Street, Westfield, NJ 07090

Westwood

301 Center Avenue, Westwood, NJ 07675



Frequently Asked Questions

About Your Haven Savings Bank Debit MasterCard®

www.havenbank.com

201.659.3600

Member
FDIC



1692-EMC-043 Rev. 2/20

About Your Debit MasterCard®

Where can I use my Debit MasterCard®?

You can use your card at millions of locations worldwide that accept MasterCard®. In addition, your card is a NYCE® ATM card that may be used at just about any ATM location around the globe.

Is this a credit card?

No. Transactions made at MasterCard® or other point of sale locations are deducted from your primary checking account. All MasterCard®, point of sale, and ATM transactions will appear on your monthly account statement.

Are there transaction fees?

Haven Savings Bank does not charge a fee to its cardholders for any MasterCard®, point of sale, or ATM transaction. However, you may incur a 'surcharge' fee imposed by the owner of a non-Haven Savings Bank ATM. To avoid such fees, look for ATM's that display the Allpoint® network logo. Any transactions performed at these locations are surcharge-free for Haven Savings Bank cardholders. Visit havenbank.com and click on the link for Allpoint® to find surcharge-free ATM's near you.

Can I add my card to a digital wallet on my smartphone?

Your card is fully compatible with Apple Pay™, Samsung Pay and Android Pay™. Follow the instructions in the mobile app to add your card.

About Chip Card Technology

Why are chip cards more secure?

Chip cards (aka, EMV or 'Smart' cards) are more difficult to counterfeit or copy. They offer advanced security by making every transaction unique. If card or transaction data is stolen, the information cannot be used to commit fraudulent transactions.

Where can I use my chip card?

Practically everywhere. Your card has both a chip and a magnetic stripe to accommodate any situation. Also, chip cards are widely accepted outside the US, making it easier for you to make purchases when you travel.

Is this a contactless card?

No. The chip is not an RFID chip and cannot be scanned.

Does this chip track my card like a GPS?

No. It only provides additional security by encrypting transaction data.

About Privacy and Security

What happens if my card is lost or stolen?

Notify our Customer Service department by calling 201.659.3600 immediately. They will stop the use of your card and help you obtain a new one. They can also help you determine if any fraudulent transactions have occurred. During non-banking hours, call Card Services at 833.337.6075.